



Satellite Install and Repair FAQ's

The Aerial Guys have been fitting and fixing satellite dishes for more than 25 years. In that time, we've amassed a wealth of knowledge and experience about satellite dish installations and satellite tv repairs. So, we've compiled some of your most Frequently Asked Questions to give you all the information you need.

I've been refused a Sky installation, can you do it?

Yes, we can! We know how frustrating it can be when you've been refused an installation by Sky. Their engineers are constrained by a lot of rules, such as the height of our property or discreet cabling requirements. Thankfully, The Aerial Guys have a bit more freedom to give you the satellite installation you've been dreaming about. So, don't worry if you've been turned down by Sky;

The Aerial Guys can take care of everything!

Can I get Sky TV installed in my flat?

It very much depends on your property management company. Some may not allow the installation of an external satellite dish, while others might be more amenable. Often, a good compromise can be found by way of a communal dish, whereby all residents share the same signal. Again, you may need to lobby your property management company. If successful, The Aerial Guys are Sky communal systems approved installers.

Can you install Freesat for me?

Yes, of course! Freesat gives you access to more than 200 TV and radio channels, subscription free. To enjoy Freesat, you will either need an existing satellite dish or have a new one installed. Here at The Aerial Guys, we have a huge amount of experience with Freesat installations. We carry all the necessary equipment, so can often carry out your Freesat installation that same day. Speak to us today to find out more!